

Response Rates and Demographics

1	Response Frequencies and Rates	Moved From: 2019				Moved From: 2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Eligible for Survey	18,442	100.0%	29,780	100.0%	2,808	100.0%	5,932	100.0%
	Respondents	2,345	12.7%	4,566	15.3%	727	25.9%	1,623	27.4%

2	Destination Institution-type*	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Colleges	588	25.0%	1,134	24.8%	192	26.4%	499	30.7%
	Institutes	286	12.1%	646	14.2%	104	14.3%	258	15.9%
	Teaching Universities	819	34.8%	1,525	33.4%	155	21.3%	324	20.0%
	Research Universities	661	28.1%	1,261	27.6%	276	38.0%	542	33.4%

* Institution-type of Fall 2018 institution

3	Age at Time of Survey	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Median Age	24	-	24	-	23	-	23	-

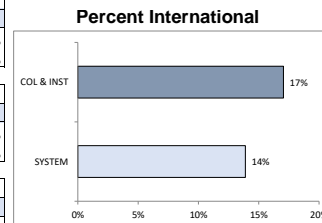
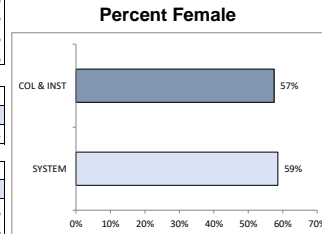
4	Gender	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Male	1,001	42.5%	1,891	41.4%	260	35.8%	609	37.5%
	Female	1,353	57.5%	2,675	58.6%	467	64.2%	1,014	62.5%

5	International Student	2019			
		COL & INST		SYSTEM	
	Yes	388	17.0%	610	13.9%
	No	1,890	83.0%	3,784	86.1%

6	Aboriginal Identity Status	2019			
		COL & INST		SYSTEM	
	Yes	110	6.4%	206	6.2%
	No	1,595	93.6%	3,119	93.8%

7	Persons with a Disability	2019			
		COL & INST		SYSTEM	
	Yes	285	12.7%	585	13.4%
	No	1,964	87.3%	3,764	86.6%

Please note this report is not for distribution. BC Stats has not suppressed low frequency cells, so please take appropriate steps to ensure confidentiality and protection of information, in accordance with the *Statistics Act* and the *Freedom of Information and Protection of Privacy Act*.



Original Institution, 2016-2018 Academic Year*

* What 2016-2018 Colleges & Institutes students said about their institution

8	Reasons for Enrolling (multiple responses allowed)	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Complete a credential at this institution	742	31.6%	1,679	36.9%	171	23.5%	540	33.3%
	Prepare to transfer to another institution	1,073	45.7%	1,684	37.0%	316	43.5%	532	32.8%
	Prepare for graduate school	142	6.0%	357	7.8%	25	3.4%	88	5.4%
	Prepare for a professional career	794	33.8%	1,753	38.5%	190	26.1%	552	34.0%
	Pursue a specific program you wanted	924	39.3%	1,866	41.0%	195	26.8%	533	32.8%
	Improve existing job skills	210	8.9%	363	8.0%	43	5.9%	81	5.0%
	Learn new job skills	313	13.3%	554	12.2%	49	6.7%	106	6.5%
	Prepare for a career change	367	15.6%	585	12.9%	76	10.5%	132	8.1%
	Personal interest in selected courses	609	25.9%	1,164	25.6%	167	23.0%	361	22.2%
	Improve basic skills	376	16.0%	665	14.6%	90	12.4%	168	10.4%
	Enrol in courses you needed	874	37.2%	1,635	35.9%	160	22.0%	344	21.2%
	Other	136	5.8%	288	6.3%	53	7.3%	99	6.1%
	Total Respondents	2,341	100.0%	4,555	100.0%	727	100.0%	1,623	100.0%

Responses from Students Who Moved FROM a College & Institute

Original Institution, 2016-2018 Academic Year (cont'd)

9 Top Ranked Reasons for Enrolling	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Complete a credential at this institution	310	13.2%	767	16.8%	102	13.8%	327	19.8%
Prepare to transfer to another institution	570	24.3%	844	18.6%	218	29.4%	364	22.0%
Prepare for graduate school	41	1.8%	86	1.9%	8	1.1%	35	2.1%
Prepare for a professional career	271	11.6%	620	13.6%	82	11.1%	252	15.3%
Pursue a specific program you wanted	321	13.7%	667	14.7%	81	10.9%	212	12.8%
Improve existing job skills	49	2.1%	78	1.7%	24	3.2%	32	1.9%
Learn new job skills	86	3.7%	132	2.9%	17	2.3%	30	1.8%
Prepare for a career change	126	5.4%	210	4.6%	30	4.0%	50	3.0%
Personal interest in selected courses	124	5.3%	245	5.4%	51	6.9%	112	6.8%
Improve basic skills	105	4.5%	167	3.7%	39	5.3%	58	3.5%
Enrol in courses you needed	255	10.9%	547	12.0%	47	6.3%	102	6.2%
Other	89	3.8%	183	4.0%	42	5.7%	77	4.7%
Total Respondents	2,341	100.0%	4,555	100.0%	741	100.0%	1,651	100.0%

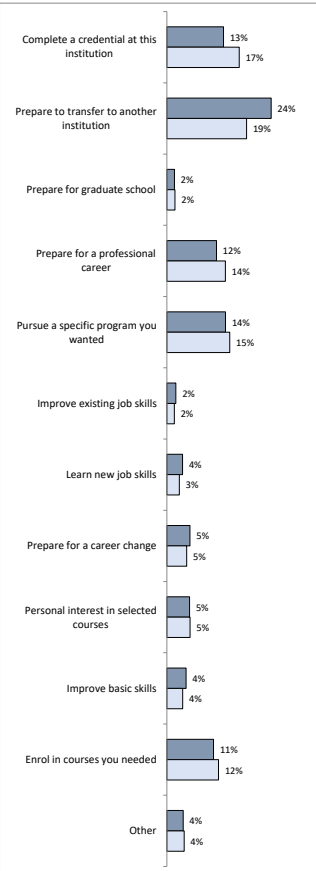
10 Extent to Which Most Important Reason Was Met	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Completely met	1,138	49.0%	1,846	41.0%	263	36.4%	459	28.4%
Mostly met	736	31.7%	1,406	31.2%	253	35.0%	487	30.1%
Not really met	292	12.6%	742	16.5%	139	19.3%	403	24.9%
Not at all met	157	6.8%	513	11.4%	67	9.3%	268	16.6%
Total Respondents	2,324	100.0%	4,523	100.0%	722	100.0%	1,617	100.0%

11 Most Important Reason Completely or Mostly Met, by Reason*	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Complete a credential at this institution	213	68.8%	415	54.1%	54	52.9%	118	36.1%
Prepare to transfer to another institution	518	90.9%	755	89.4%	171	78.4%	281	77.2%
Prepare for graduate school	35	83.8%	61	70.7%	4	50.0%	16	45.7%
Prepare for a professional career	182	66.9%	356	57.4%	47	57.3%	101	40.1%
Pursue a specific program you wanted	231	72.0%	425	63.7%	52	64.2%	103	48.6%
Improve existing job skills	34	70.2%	54	68.5%	21	87.5%	26	81.3%
Learn new job skills	58	67.9%	85	63.9%	8	47.1%	13	43.3%
Prepare for a career change	106	84.0%	162	77.0%	17	56.7%	24	48.0%
Personal interest in selected courses	104	83.8%	194	79.3%	42	82.4%	80	71.4%
Improve basic skills	89	85.1%	134	80.1%	27	69.2%	39	67.2%
Enrol in courses you needed	220	86.0%	465	84.9%	37	78.7%	83	81.4%
Other	83	93.4%	146	79.5%	34	81.0%	58	75.3%

* Frequencies are those who completely or mostly met their reason; percentages are of those who identified that top ranked reason.

12 Grades Received	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Much higher than expected	180	7.7%	285	6.3%	40	5.6%	72	4.5%
Somewhat higher than expected	459	19.7%	754	16.8%	141	19.9%	269	16.9%
As expected	1,270	54.6%	2,271	50.5%	363	51.1%	758	47.5%
Somewhat lower than expected	326	14.0%	768	17.1%	120	16.9%	280	17.5%
Much lower than expected	90	3.9%	419	9.3%	46	6.5%	217	13.6%
Total Respondents	2,323	100.0%	4,505	100.0%	710	100.0%	1,596	100.0%

Top Ranked Reason for Enrolling



Responses from Students Who Moved FROM a College & Institute

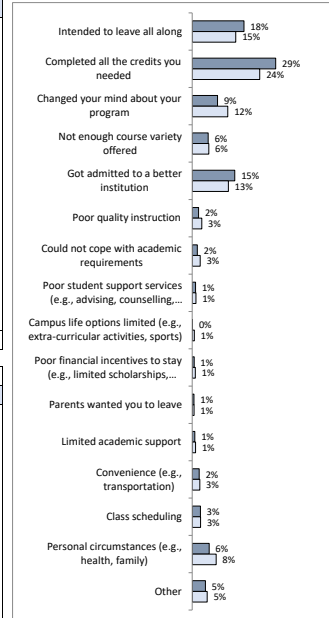
Original Institution, 2016-2018 Academic Year (cont'd)

13 Reasons for Leaving (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Intended to leave all along	944	40.3%	1,532	33.7%	213	29.3%	368	22.7%
Completed all the credits you needed	1,132	48.3%	1,729	38.1%	212	29.2%	328	20.2%
Changed your mind about your program	450	19.2%	1,104	24.3%	146	20.1%	413	25.4%
Not enough course variety offered	451	19.2%	865	19.0%	120	16.5%	272	16.8%
Got admitted to a better institution	860	36.7%	1,430	31.5%	183	25.2%	348	21.4%
Poor quality instruction	142	6.0%	412	9.1%	36	5.0%	141	8.7%
Could not cope with academic requirements	116	4.9%	362	8.0%	32	4.4%	137	8.4%
Poor student support services (e.g., advising, counselling, housing)	86	3.7%	253	5.6%	32	4.4%	86	5.3%
Campus life options limited (e.g., extra-curricular activities, sports)	100	4.3%	273	6.0%	23	3.2%	66	4.1%
Poor financial incentives to stay (e.g., limited scholarships, bursaries, awards)	101	4.3%	236	5.2%	19	2.6%	71	4.4%
Parents wanted you to leave	65	2.8%	127	2.8%	14	1.9%	33	2.0%
Limited academic support	118	5.0%	307	6.8%	38	5.2%	101	6.2%
Convenience (e.g., transportation)	222	9.5%	526	11.6%	53	7.3%	165	10.2%
Class scheduling	211	9.0%	413	9.1%	41	5.6%	97	6.0%
Personal circumstances (e.g., health, family)	277	11.8%	761	16.7%	79	10.9%	231	14.2%
Other	161	6.9%	371	8.2%	169	23.2%	412	25.4%
Total Respondents	2,338	100.0%	4,547	100.0%	727	100.0%	1,623	100.0%

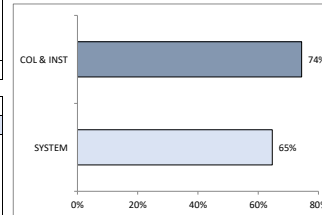
14 Top Ranked Reasons for Leaving	2019			
	COL & INST		SYSTEM	
Intended to leave all along	424	18.1%	692	15.2%
Completed all the credits you needed	685	29.2%	1,073	23.6%
Changed your mind about your program	208	8.9%	566	12.5%
Not enough course variety offered	131	5.6%	263	5.8%
Got admitted to a better institution	349	14.9%	575	12.7%
Poor quality instruction	52	2.2%	152	3.3%
Could not cope with academic requirements	42	1.8%	127	2.8%
Poor student support services (e.g., advising, counselling, housing)	27	1.2%	59	1.3%
Campus life options limited (e.g., extra-curricular activities, sports)	2	0.1%	33	0.7%
Poor financial incentives to stay (e.g., limited scholarships, bursaries, awards)	16	0.7%	50	1.1%
Parents wanted you to leave	15	0.6%	30	0.7%
Limited academic support	22	0.9%	53	1.2%
Convenience (e.g., transportation)	57	2.5%	120	2.6%
Class scheduling	67	2.9%	132	2.9%
Personal circumstances (e.g., health, family)	139	5.9%	380	8.4%
Other	108	4.6%	238	5.2%
Total Respondents	2,338	100.0%	4,547	100.0%

15 Satisfaction with 2016-2018 Institution	2019			
	COL & INST		SYSTEM	
Very satisfied	749	31.9%	1,169	25.7%
Satisfied	998	42.5%	1,775	39.0%
Neither satisfied nor dissatisfied	361	15.4%	851	18.7%
Dissatisfied	174	7.4%	498	10.9%
Very dissatisfied	67	2.8%	259	5.7%
Total Respondents	2,341	100.0%	4,553	100.0%

Top Reasons for Leaving



Percent Satisfied

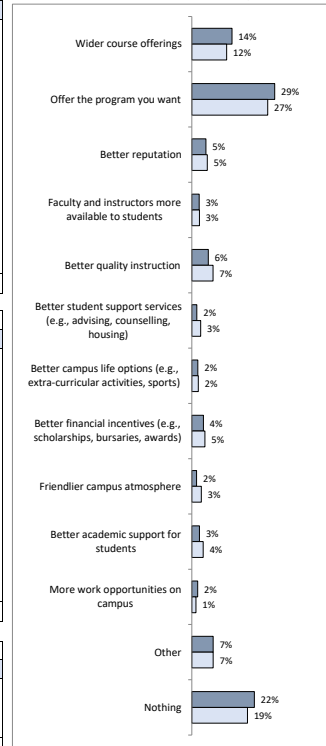


Responses from Students Who Moved FROM a College & Institute

Original Institution, 2016-2018 Academic Year (cont'd)

16 Changes that Might Have Led to Staying at 2016-2018 Institution (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Wider course offerings	820	34.9%	1440	31.6%	223	30.7%	456	28.1%
Offer the program you want	1002	42.7%	1745	38.3%	253	34.8%	512	31.5%
Better reputation	357	15.2%	684	15.0%	78	10.7%	190	11.7%
Faculty and instructors more available to students	202	8.6%	439	9.6%	37	5.1%	119	7.3%
Better quality instruction	361	15.4%	841	18.5%	77	10.6%	231	14.2%
Better student support services (e.g., advising, counselling, housing)	196	8.4%	517	11.3%	58	8.0%	164	10.1%
Better campus life options (e.g., extra-curricular activities, sports)	227	9.7%	473	10.4%	50	6.9%	118	7.3%
Better financial incentives (e.g., scholarships, bursaries, awards)	272	11.6%	606	13.3%	48	6.6%	153	9.4%
Friendlier campus atmosphere	158	6.7%	480	10.5%	35	4.8%	124	7.6%
Better academic support for students	279	11.9%	665	14.6%	60	8.3%	189	11.6%
More work opportunities on campus	182	7.8%	323	7.1%	32	4.4%	85	5.2%
Other	206	8.8%	430	9.4%	152	20.9%	327	20.1%
Nothing	514	21.9%	887	19.5%	0	0.0%	0	0.0%
Total Respondents	2338	100.0%	4551	100.0%	727	100.0%	1623	100.0%

Top Ranked Changes



17 Top Ranked Changes that Might Have Led to Staying	2019			
	COL & INST		SYSTEM	
Wider course offerings	330	14.1%	556	12.2%
Offer the program you want	681	29.0%	1,210	26.6%
Better reputation	116	4.9%	247	5.4%
Faculty and instructors more available to students	60	2.6%	121	2.7%
Better quality instruction	136	5.8%	337	7.4%
Better student support services (e.g., advising, counselling, housing)	41	1.7%	142	3.1%
Better campus life options (e.g., extra-curricular activities, sports)	50	2.1%	104	2.3%
Better financial incentives (e.g., scholarships, bursaries, awards)	95	4.0%	209	4.6%
Friendlier campus atmosphere	39	1.7%	151	3.3%
Better academic support for students	63	2.7%	181	4.0%
More work opportunities on campus	48	2.1%	65	1.4%
Other	175	7.5%	341	7.5%
Nothing	514	21.9%	887	19.5%
Total Respondents	2,338	100.0%	4,551	100.0%

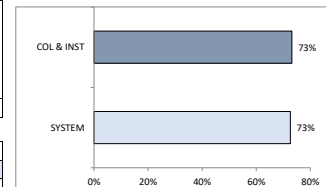
18 Expect to Return to Institution in Future	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Yes	222	9.7%	513	11.6%	81	12.8%	240	16.7%
Possibly	738	32.3%	1,367	30.8%	172	27.2%	387	27.0%
No	1,321	57.9%	2,562	57.7%	379	60.0%	808	56.3%
Total Respondents	2,282	100.0%	4,447	100.0%	632	100.0%	1,435	100.0%

New Institution, Fall 2018*

* What those who left a Colleges & Institutes in Fall 2018 said about their new institution

19 Decided to Move to New Institution	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Before enrolling at 2016-2018 institution	566	24.6%	926	20.6%	229	33.6%	379	24.4%
Soon after starting at 2016-2018 institution	218	9.5%	459	10.2%	86	12.6%	175	11.3%
After at least one term at 2016-2018 institution	562	24.4%	1,277	28.5%	201	29.5%	571	36.8%
After leaving 2016-2018 institution	611	26.5%	1,187	26.4%	166	24.3%	427	27.5%
Previously enrolled there between September 2016 and August 2018	347	15.1%	640	14.3%	0	0.0%	0	0.0%
Total Respondents	2,303	100.0%	4,498	100.0%	682	100.0%	1,552	100.0%

New Institution Was First Choice



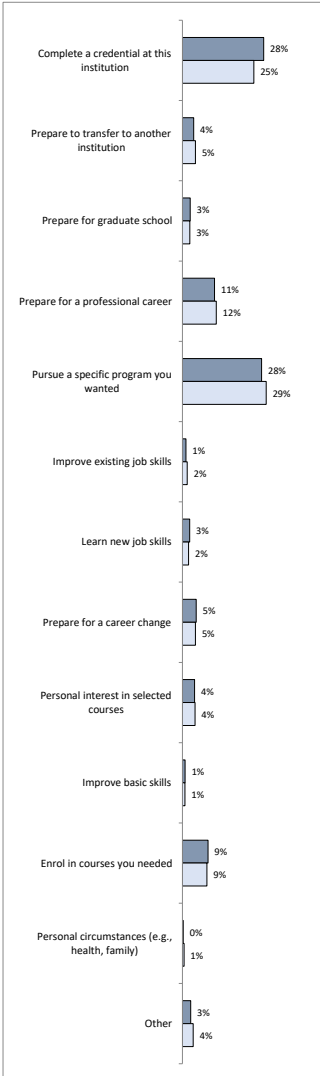
20 Fall 2018 Institution Was First Choice for Subsequent Studies	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Yes	1,696	73.2%	3,244	72.6%	485	70.4%	1,090	71.0%
No	622	26.8%	1,223	27.4%	204	29.6%	445	29.0%
Total Respondents	2,302	100.0%	4,465	100.0%	689	100.0%	1,535	100.0%

Responses from Students Who Moved FROM a College & Institute

New Institution, Fall 2018 (cont'd)

21 Reasons for Enrolling at Fall 2018 Institution (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Complete a credential at this institution	1,340	57.1%	2,440	53.6%	347	47.7%	729	44.9%
Prepare to transfer to another institution	203	8.7%	453	10.0%	76	10.5%	229	14.1%
Prepare for graduate school	269	11.4%	487	10.7%	94	12.9%	174	10.7%
Prepare for a professional career	1,001	42.6%	1,959	43.0%	286	39.3%	650	40.0%
Pursue a specific program you wanted	1,327	56.5%	2,598	57.1%	363	49.9%	804	49.5%
Improve existing job skills	167	7.1%	303	6.7%	46	6.3%	97	6.0%
Learn new job skills	232	9.9%	477	10.5%	65	8.9%	150	9.2%
Prepare for a career change	323	13.8%	613	13.5%	110	15.1%	210	12.9%
Personal interest in selected courses	451	19.2%	957	21.0%	125	17.2%	297	18.3%
Improve basic skills	140	6.0%	242	5.3%	33	4.5%	82	5.1%
Enrol in courses you needed	660	28.1%	1,195	26.2%	164	22.6%	348	21.4%
Personal circumstances (e.g., health, family)	14	0.6%	44	1.0%	0	0.0%	0	0.0%
Other	127	5.4%	297	6.5%	33	4.5%	96	5.9%
Total Respondents	2,341	100.0%	4,555	100.0%	727	100.0%	1,623	100.0%

Top Ranked Reasons for Enrolling



22 Top Ranked Reasons for Enrolling at Fall 2018 Institution	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Complete a credential at this institution	668	28.5%	1,139	25.0%	240	32.9%	438	27.3%
Prepare to transfer to another institution	92	3.9%	208	4.6%	44	6.0%	147	9.1%
Prepare for graduate school	64	2.7%	118	2.6%	28	3.8%	49	3.0%
Prepare for a professional career	264	11.2%	541	11.9%	111	15.2%	265	16.5%
Pursue a specific program you wanted	651	27.7%	1,336	29.3%	146	20.0%	355	22.1%
Improve existing job skills	29	1.2%	77	1.7%	10	1.4%	21	1.3%
Learn new job skills	59	2.5%	98	2.1%	11	1.5%	21	1.3%
Prepare for a career change	113	4.8%	208	4.6%	34	4.7%	61	3.8%
Personal interest in selected courses	100	4.2%	202	4.4%	34	4.7%	61	3.8%
Improve basic skills	22	0.9%	40	0.9%	7	1.0%	23	1.4%
Enrol in courses you needed	211	9.0%	390	8.6%	44	6.0%	102	6.3%
Personal circumstances (e.g., health, family)	6	0.3%	26	0.6%	0	0.0%	0	0.0%
Other	68	2.9%	172	3.8%	21	2.9%	64	4.0%
Total Respondents	2,341	100.0%	4,555	100.0%	730	100.0%	1,607	100.0%

23 Extent to Which Most Important Goal Has Been Met So Far	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Completely met	974	42.0%	1,976	43.9%	229	34.3%	558	37.2%
Mostly met	1,033	44.5%	1,989	44.2%	321	48.1%	714	47.6%
Not really met	248	10.7%	420	9.3%	84	12.6%	161	10.7%
Not at all met	65	2.8%	118	2.6%	34	5.1%	66	4.4%
Total Respondents	2,315	100.0%	4,504	100.0%	668	100.0%	1,499	100.0%

24 Main Goal at Fall 2018 Institution Completely or Mostly Met, by Goal*	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Complete a credential at this institution	552	82.7%	945	82.9%	166	69.2%	307	70.1%
Prepare to transfer to another institution	73	79.5%	175	84.3%	27	61.4%	105	71.4%
Prepare for graduate school	53	82.2%	100	84.8%	20	71.4%	34	69.4%
Prepare for a professional career	209	79.2%	454	84.0%	85	76.6%	208	78.5%
Pursue a specific program you wanted	601	92.3%	1,239	92.7%	124	84.9%	320	90.1%
Improve existing job skills	27	94.5%	70	91.3%	8	80.0%	17	81.0%
Learn new job skills	55	92.0%	91	93.4%	9	81.8%	18	85.7%
Prepare for a career change	97	85.9%	176	84.8%	27	79.4%	46	75.4%
Personal interest in selected courses	92	92.5%	180	89.2%	21	61.8%	52	85.2%
Improve basic skills	21	95.9%	32	80.9%	5	71.4%	18	78.3%
Enrol in courses you needed	166	79.0%	331	84.7%	39	88.6%	92	90.2%
Personal circumstances (e.g., health, family)	5	84.9%	25	96.3%	0	0.0%	0	0.0%
Other	55	81.1%	148	85.7%	17	81.0%	50	78.1%

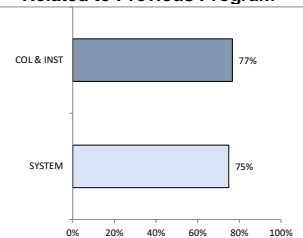
* Frequencies are those who completely or mostly met their goal; percentages are of those who identified that main goal.

Responses from Students Who Moved FROM a College & Institute

New Institution, Fall 2018 (cont'd)

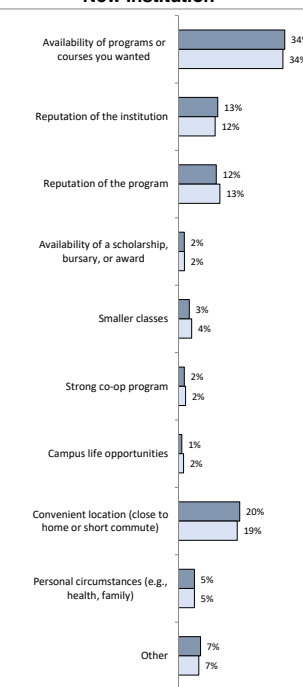
25 Grades Received at Fall 2018 Institution (so far)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Much higher than expected	190	8.1%	471	10.4%	53	7.5%	124	7.8%
Somewhat higher than expected	448	19.2%	947	20.9%	118	16.6%	319	20.1%
As expected	1,113	47.8%	2,120	46.8%	325	45.7%	719	45.4%
Somewhat lower than expected	435	18.7%	747	16.5%	170	23.9%	327	20.6%
Much lower than expected	145	6.2%	240	5.3%	45	6.3%	96	6.1%
Total Respondents	2,331	100.0%	4,535	100.0%	711	100.0%	1,585	100.0%

New Program Somewhat/Very Related to Previous Program



26 Relatedness of Program at Original Institution to Program at Fall 2018 Institution	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Very related	943	40.4%	1,693	37.4%	210	29.9%	473	29.9%
Somewhat related	845	36.2%	1,700	37.5%	281	40.0%	623	39.4%
Not very related	312	13.4%	661	14.6%	108	15.4%	236	14.9%
Not at all related	234	10.0%	475	10.5%	104	14.8%	249	15.7%
Total Respondents	2,334	100.0%	4,529	100.0%	703	100.0%	1,581	100.0%

Top Reasons for Choosing New Institution



27 Reasons for Choosing Fall 2018 Institution Over Other Institutions (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Availability of programs or courses you wanted	1,455	62.1%	2,782	61.2%	374	51.4%	836	51.5%
Reputation of the institution	930	39.7%	1,734	38.1%	238	32.7%	530	32.7%
Reputation of the program	878	37.5%	1,692	37.2%	226	31.1%	530	32.7%
Availability of a scholarship, bursary, or award	142	6.0%	279	6.1%	30	4.1%	57	3.5%
Smaller classes	413	17.6%	1,004	22.1%	119	16.4%	367	22.6%
Strong co-op program	221	9.4%	458	10.1%	70	9.6%	143	8.8%
Campus life opportunities	200	8.5%	419	9.2%	47	6.5%	94	5.8%
Convenient location (close to home or short commute)	964	41.1%	1,903	41.8%	278	38.2%	635	39.1%
Personal circumstances (e.g., health, family)	381	16.2%	733	16.1%	115	15.8%	262	16.1%
Other	267	11.4%	488	10.7%	90	12.4%	192	11.8%
Total Respondents	2,338	100.0%	4,551	100.0%	727	100.0%	1,623	100.0%

28 Top Ranked Reasons for Choosing Fall 2018 Institution Over Other Institutions	2019			
	COL & INST		SYSTEM	
Availability of programs or courses you wanted	808	34.5%	1,540	33.8%
Reputation of the institution	299	12.7%	541	11.9%
Reputation of the program	287	12.3%	610	13.4%
Availability of a scholarship, bursary, or award	45	1.9%	87	1.9%
Smaller classes	82	3.5%	194	4.3%
Strong co-op program	44	1.9%	104	2.3%
Campus life opportunities	25	1.1%	75	1.7%
Convenient location (close to home or short commute)	466	19.9%	866	19.0%
Personal circumstances (e.g., health, family)	121	5.2%	234	5.1%
Other	167	7.1%	298	6.6%
Total Respondents	2,338	100.0%	4,551	100.0%

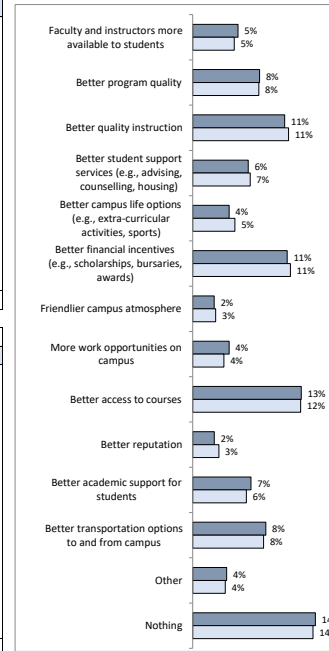
29 Satisfaction with Fall 2018 Institution	2019			
	COL & INST		SYSTEM	
Very satisfied	720	30.7%	1,524	33.5%
Satisfied	1,060	45.1%	2,048	45.0%
Neither satisfied nor dissatisfied	337	14.4%	612	13.5%
Dissatisfied	168	7.2%	267	5.9%
Very dissatisfied	63	2.7%	98	2.2%
Total Respondents	2,341	100.0%	4,554	100.0%

Responses from Students Who Moved FROM a College & Institute

New Institution, Fall 2018 (cont'd)

30 How Experience at Fall 2018 Institution Could Be Improved (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Faculty and instructors more available to students	370	15.8%	643	14.1%	98	13.5%	214	13.2%
Better program quality	495	21.1%	946	20.8%	138	19.0%	295	18.2%
Better quality instruction	567	24.2%	1,089	23.9%	154	21.2%	358	22.1%
Better student support services (e.g., advising, counselling, housing)	422	18.0%	836	18.4%	117	16.1%	229	14.1%
Better campus life options (e.g., extra-curricular activities, sports)	283	12.0%	642	14.1%	81	11.1%	229	14.1%
Better financial incentives (e.g., scholarships, bursaries, awards)	591	25.2%	1,133	24.9%	179	24.6%	392	24.2%
Friendlier campus atmosphere	219	9.3%	458	10.1%	81	11.1%	199	12.3%
More work opportunities on campus	305	13.0%	563	12.4%	103	14.2%	232	14.3%
Better access to courses	641	27.3%	1,199	26.3%	193	26.5%	430	26.5%
Better reputation	163	7.0%	398	8.7%	0	0.0%	0	0.0%
Better academic support for students	431	18.4%	786	17.3%	0	0.0%	0	0.0%
Better transportation options to and from campus	448	19.1%	876	19.2%	0	0.0%	0	0.0%
Other	150	6.4%	282	6.2%	101	13.9%	219	13.5%
Nothing	332	14.1%	632	13.9%	0	0.0%	0	0.0%
Total Respondents	2,338	100.0%	4,554	100.0%	727	100.0%	1,623	100.0%

Top Ranked Improvements

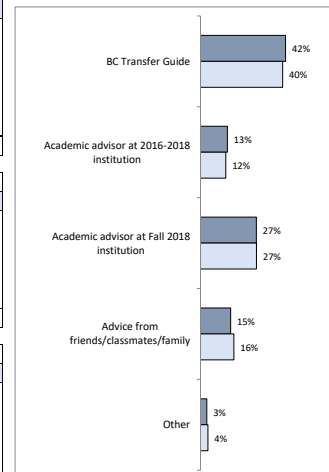


31 Top Ranked Improvements	2019			
	COL & INST		SYSTEM	
Faculty and instructors more available to students	123	5.2%	218	4.8%
Better program quality	181	7.7%	347	7.6%
Better quality instruction	249	10.6%	503	11.1%
Better student support services (e.g., advising, counselling, housing)	150	6.4%	302	6.6%
Better campus life options (e.g., extra-curricular activities, sports)	98	4.2%	222	4.9%
Better financial incentives (e.g., scholarships, bursaries, awards)	256	10.9%	514	11.3%
Friendlier campus atmosphere	58	2.5%	121	2.7%
More work opportunities on campus	98	4.2%	164	3.6%
Better access to courses	294	12.5%	567	12.5%
Better reputation	58	2.5%	137	3.0%
Better academic support for students	158	6.7%	282	6.2%
Better transportation options to and from campus	198	8.4%	372	8.2%
Other	92	3.9%	171	3.8%
Nothing	332	14.1%	632	13.9%
Total Respondents	2,338	100.0%	4,554	100.0%

Transfer Experience

32 Sources of Transfer Information Used When Deciding to Transfer (multiple responses allowed)	Moved From: 2019			
	COL & INST		SYSTEM	
BC Transfer Guide	1,309	56.3%	2,486	55.0%
Academic advisor at 2016-2018 institution	602	25.9%	1,136	25.1%
Academic advisor at Fall 2018 institution	824	35.4%	1,695	37.5%
Advice from friends/classmates/family	828	35.6%	1,646	36.4%
Other	122	5.3%	235	5.2%
None of the above	449	19.3%	861	19.0%
Total Respondents	2,326	100.0%	4,532	100.0%

Top Ranked Sources of Transfer



33 Most Useful Sources of Transfer Information (multiple responses allowed)	2019			
	COL & INST		SYSTEM	
BC Transfer Guide	905	80.9%	1,750	79.0%
Academic advisor at 2016-2018 institution	454	40.6%	869	39.3%
Academic advisor at Fall 2018 institution	637	57.0%	1,311	59.2%
Advice from friends/classmates/family	549	49.1%	1,111	50.2%
Other	62	5.5%	135	6.1%
Total Respondents	1,208	100.0%	2,315	100.0%

34 Top Ranked Sources of Transfer Information	2019			
	COL & INST		SYSTEM	
BC Transfer Guide	466	41.6%	890	40.2%
Academic advisor at 2016-2018 institution	147	13.2%	274	12.4%
Academic advisor at Fall 2018 institution	306	27.3%	607	27.4%
Advice from friends/classmates/family	165	14.7%	362	16.3%
Other	34	3.1%	80	3.6%
Total Respondents	1,208	100.0%	2,315	100.0%

Responses from Students Who Moved FROM a College & Institute

Transfer Experience (cont'd)

35	Credits Earned	Moved From: 2019				Moved From: 2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Median Credits Earned at 2016-2018 Institution	18	~	20	~	18	~	21	~

36	Expected to Transfer Credits to Fall 2018 Institution	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Yes	1,621	71.1%	3,116	70.5%	418	61.5%	938	61.9%
	No	659	28.9%	1,306	29.5%	262	38.5%	577	38.1%
	Total Respondents	2,291	100.0%	4,459	100.0%	680	100.0%	1,515	100.0%

37	Reasons You Didn't Expect to Transfer Credits (multiple responses allowed)	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	I didn't complete any credits at 2016-2018 institution	90	14.5%	155	12.7%				
	I didn't want to transfer credits because I wanted a fresh start at Fall 2018 institution	71	11.4%	158	12.9%				
	I looked into transferring credits, but the process was too complicated	17	2.8%	38	3.1%				
	I looked into transferring credits, and my credits from 2016-2018 institution were not transferable	151	24.5%	287	23.3%				
	I wanted to take the courses over again at Fall 2018 institution	30	4.9%	64	5.2%				
	Didn't need transfer credit/didn't take course(s) for transfer credit	54	8.8%	114	9.3%				
	Didn't know I could/didn't look into it	141	22.9%	277	22.5%				
	Transferred or planned to transfer credits to a different institution	17	2.7%	31	2.5%				
	Other	46	7.4%	104	8.5%				
	Total Respondents	527	100.0%	1,064	100.0%				

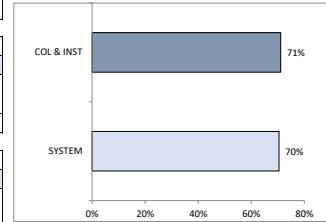
38	Of Course Credit Completed at 2016-2018 Institution, How Much Was Received at Fall 2018 Institution	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	All of the credit	821	51.9%	1,494	49.1%	188	48.1%	364	41.5%
	Most of the credit	481	30.4%	898	29.5%	127	32.5%	280	31.9%
	Some of the credit	212	13.4%	472	15.5%	54	13.8%	179	20.4%
	None of the credit	69	4.3%	178	5.8%	22	5.6%	54	6.2%
	Total Respondents	1,693	100.0%	3,254	100.0%	391	100.0%	877	100.0%

39	Of the Transfer Credit Received at 2016-2018 Institution, How Much Was Able to Be Applied to Program at Fall 2018 Institution (i.e., met one of the specific or elective requirements of the program)	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	All of the credit	753	49.9%	1,405	49.0%	156	43.8%	328	40.7%
	Most of the credit	485	32.1%	884	30.8%	138	38.8%	266	33.0%
	Some of the credit	246	16.3%	528	18.4%	54	15.2%	186	23.1%
	None of the credit	26	1.7%	51	1.8%	8	2.2%	25	3.1%
	Total Respondents	1,626	100.0%	3,098	100.0%	356	100.0%	805	100.0%

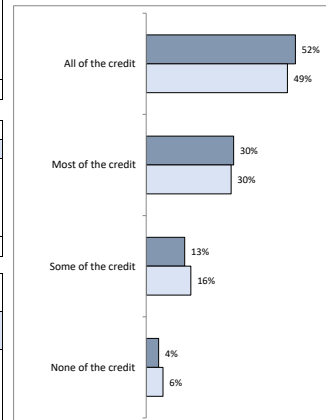
40	Satisfaction with Experience of Moving Between Institutions	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Very satisfied	722	31.2%	1,385	30.8%	160	40.3%	316	35.5%
	Satisfied	908	39.3%	1,740	38.8%	119	30.0%	258	29.0%
	Neither satisfied nor dissatisfied	535	23.1%	1,044	23.2%	46	11.6%	142	16.0%
	Dissatisfied	91	3.9%	217	4.8%	40	10.1%	97	10.9%
	Very dissatisfied	57	2.5%	105	2.3%	32	8.1%	77	8.7%
	Total Respondents	2,310	100.0%	4,503	100.0%	397	100.0%	890	100.0%

41	Reasons for Satisfaction with Experience of Moving Between Institutions (multiple responses allowed)	2019				2012			
		COL & INST		SYSTEM		COL & INST		SYSTEM	
	Got all the transfer credit expected	725	45.5%	1,310	42.9%	159	57.0%	300	52.3%
	Got into desired program	1,041	65.4%	2,011	65.8%	131	47.0%	281	49.0%
	Got into desired courses	950	59.7%	1,756	57.4%	106	38.0%	231	40.2%
	The way grades for transfer courses were calculated at Fall 2018 institution	346	21.7%	580	19.0%	49	17.6%	87	15.2%
	Got transfer information required	623	39.1%	1,144	37.4%	83	29.7%	163	28.4%
	Transfer process easy to understand	687	43.1%	1,286	42.1%	107	38.4%	217	37.8%
	Courses taken at 2016-2018 institution were in the BC Transfer Guide	667	41.9%	1,184	38.7%	129	46.2%	249	43.4%
	Your 2016-2018 institution prepared you well for your Fall 2018 program	43	2.7%	95	3.1%	0	0.0%	0	0.0%
	Other	626	39.3%	1,015	33.2%	10	3.6%	19	3.3%
	Total Respondents	1,601	100.0%	3,099	100.0%	279	100.0%	574	100.0%

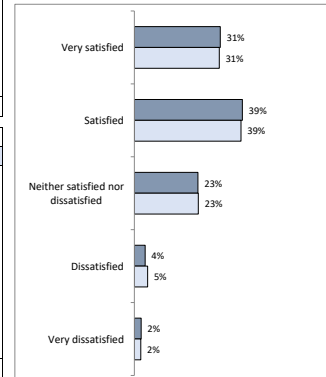
Expected to Transfer Credit



Transfer Credit Received at Fall 2018 Institution



Overall Satisfaction with Moving Between Institutions



Responses from Students Who Moved FROM a College & Institute

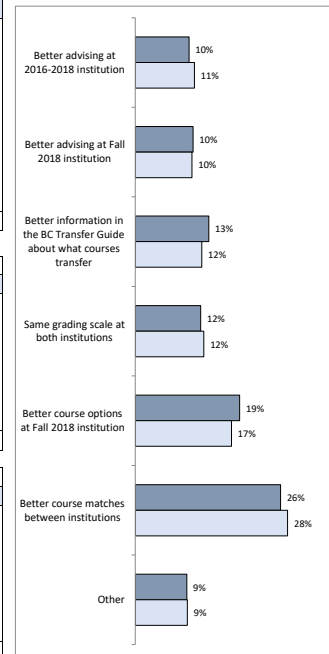
Transfer Experience (cont'd)

42 Reasons for Dissatisfaction with Experience of Moving Between Institutions (multiple responses allowed)	Moved From:				Moved From:			
	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
Your 2016-2018 institution didn't prepared you well for your Fall 2018 program	29	20.1%	47	15.1%	0	0.0%	0	0.0%
Didn't get all the transfer credit expected	68	46.2%	156	49.7%	37	51.4%	103	59.2%
Didn't get into desired program	13	8.6%	24	7.7%	3	4.2%	13	7.5%
Didn't get into desired courses	20	13.6%	42	13.5%	10	13.9%	26	14.9%
The way grades for transfer courses were calculated at Fall 2018 institution	31	21.3%	68	21.8%	17	23.6%	35	20.1%
Sought transfer information but did not get information required	39	27.0%	105	33.5%	19	26.4%	46	26.4%
Transfer process difficult to understand	61	41.6%	140	44.7%	26	36.1%	59	33.9%
Courses taken at 2016-2018 institution were not in the BC Transfer Guide	32	21.7%	68	21.6%	21	29.2%	58	33.3%
Other	42	28.7%	81	25.7%	24	33.3%	52	29.9%
Total Respondents	174	100.0%	347	100.0%	72	100.0%	174	100.0%

43 How Could Your Overall Experience of Moving Between Institutions Have Been Improved? (multiple responses allowed)	2019				2012			
	COL & INST		SYSTEM		COL & INST		SYSTEM	
	Better advising at 2016-2018 institution	509	23.1%	1,033	24.3%	150	20.6%	372
Better advising at Fall 2018 institution	592	26.9%	1,098	25.8%	124	17.1%	274	16.9%
Better information in the BC Transfer Guide about what courses transfer	718	32.6%	1,333	31.4%	182	25.0%	396	24.4%
Same grading scale at both institutions	627	28.5%	1,203	28.3%	136	18.7%	342	21.1%
Better course options at Fall 2018 institution	757	34.4%	1,398	32.9%	111	15.3%	244	15.0%
Better course matches between institutions	1,056	47.9%	2,119	49.8%	241	33.1%	587	36.2%
Other	252	11.5%	490	11.5%	60	8.3%	131	8.1%
Total Respondents	2,206	100.0%	4,264	100.0%	727	100.0%	1,623	100.0%

44 Top Ranked How Your Experience of Moving Could Have Been Improved	2019			
	COL & INST		SYSTEM	
	Better advising at 2016-2018 institution	215	9.8%	456
Better advising at Fall 2018 institution	231	10.5%	437	10.3%
Better information in the BC Transfer Guide about what courses transfer	293	13.3%	512	12.1%
Same grading scale at both institutions	261	11.8%	529	12.4%
Better course options at Fall 2018 institution	417	18.9%	741	17.4%
Better course matches between institutions	580	26.3%	1,174	27.6%
Other	206	9.3%	402	9.4%
Total Respondents	2,206	100.0%	4,264	100.0%

Top Ranked Improvements



Methodology

BC Stats worked with the BC Council on Admissions and Transfer (BCCAT) and the Ministry of Advanced Education, Skills and Training (AEST) to review and update the 2012 survey questionnaire. The survey targeted students who were registered in one or more BC public post-secondary institutions in Fall 2018 and were enrolled in at least one different BC public post-secondary institutions between September 2016 and August 2018.

Data from the Student Transitions Project (STP) were used to identify students for inclusion in the cohort. Graduate and continuing education students enrolled in Fall 2018 were excluded as were those who received a Baccalaureate or higher credential from the institution(s) attended previously. From this cohort of 33,332 students, Diploma, Associate Degree, Certificate, Apprenticeship, Trades Foundation, and Trades-Related Vocational students who were eligible to participate in the respective Student Outcomes survey were excluded for an eligible cohort of 29,780. Contact information for students in the cohort was provided by the institution at which the student was registered in Fall 2018.

The survey was conducted by BC Stats via the web from February 26 to June 9, 2019. Each institution was given the option to provide dates during which invitations and reminders would not be sent. An invitation email and up to five reminders were sent during the course of the field period.

Margin of error:

The margin of error on any given question varies, depending on how close the statistic is to 50% and how large the sample size is relative to the population size. The margin of error for SYSTEM in Table 40, "Satisfaction with Experience of Moving Between Institutions" is $\pm 1.8\%$ (69.6% responded "Very satisfied" or "Satisfied") using the finite population correction factor. That is, if the survey were conducted repeatedly, the proportion of respondents answering "Very satisfied" or "Satisfied" would lie between 67.8 and 71.4%, 19 times out of 20. The unweighted sample size for SYSTEM is $n=4,503$.

Weighting:

Results were weighted by institution, age group, gender, aboriginal identity status, and international student status to ensure the results were representative of transfer students. Total respondent counts are unweighted. Results for the 2012 survey remain unweighted.

Comparisons to 2012 Survey:

Results from the 2012 survey are presented for convenience, with the understanding that the population of mobile students in 2019 was significantly more inclusive. No adjustments have been made to the 2012 data to reflect the differences in the survey population.